







Quick Guide to Video Chatting



This chart shows some of the popular options for video chatting. All the apps below are free, although some have paid versions with more features. These apps work on Windows computers, Apple computers, iPhones, iPads, and Android phones and tablets, except FaceTime which only works on Apple devices.

To get help with these apps, visit their web pages or [call the Stony Plain Public Library at: 780-963-5440](tel:780-963-5440)

App	Do I need an account?	Do I need to install something?	How many people/call?
Facebook Messenger 	Yes You need a Facebook account, which is free.	Yes/No Facebook Messenger will work in your browser (Chrome, Safari, Edge) on a desktop/laptop computer. On a mobile device you need to download the app.	50
FaceTime 	No Only the organizer of the call needs an account.	No FaceTime is pre-installed on all Apple devices. Only works on Mac, iPhone, or iPad	32
Google Hangouts 	Yes You need a Google account or Gmail account.	Yes/No Google Hangouts will work in your browser (Chrome, Safari, Edge) on a desktop/laptop computer. On a mobile device you need to download the app.	10
Skype 	Yes You need a Skype or Microsoft account which is free.	No Skype works in a browser (Chrome, Safari, Edge) or you can also download Skype as an app.	50
WhatsApp 	Yes You need a WhatsApp account linked to a mobile phone number.	Yes You need to download and install WhatsApp on your mobile device or computer.	4
Zoom 	No Only the organizer of the call needs an account.	Yes You need to download and install Zoom on your computer or the app on your mobile device.	100

Help Websites:

Facebook Messenger: <https://www.facebook.com/help/messenger-app>

FaceTime: <https://support.apple.com/en-ca/HT204380>

Google Hangouts: <https://support.google.com/hangouts/?hl=en#topic=6386410>

Skype: <https://support.skype.com/en/skype/all/>

WhatsApp: <https://faq.whatsapp.com/>

Zoom: <https://support.zoom.us/hc/en-us>