



Stony Plain PUBLIC LIBRARY

2024-29 Plan of Service

Message from the Board Chair

What makes a library great?

A great library inspires its community. A great library connects diverse groups together and is a safe and welcoming space for all. A great library is the hub of the community.

In the spring of 2023, we conducted two public input sessions and over 150 people filled out a survey with questions about the library. The overwhelming response was that the community we serve LOVE our library and in particular LOVE our staff.

We also heard that the community wants more. More programming, more outreach, and longer hours. As the oldest cultural institution in Stony Plain, we must respond to the changing needs of our patrons and our growing, diverse, population.

We are pleased to present our 2024-2029 Plan of Service. Our goals and objectives are aligned with growth – both within the library and within our community. Many thanks to the Plan of Service Committee, who worked with Yellowhead Regional Library to produce this roadmap that will guide us over the next five years.

I look forward to all the exciting ways our library will grow with the Town of Stony Plain. Our library is a GREAT library!

Brenda Spitzer

Acting Chair

Stony Plain Public Library Board

Our Process

In January 2023 the Library Board formed a Plan of Service Committee. The POS Committee met and discussed the outline of a plan of service process and datelines for completion. There were two community consultation dates: Tuesday, April 4th at 7pm, and Saturday, April 15th at 11am. Community and library stakeholders were invited to attend. Representatives from the Town of Stony Plain, Friends of the Library, Chamber of Commerce, Service Clubs, Education, Homeschool, Seniors, Youth and a non-library user attended. An online survey was presented to the public through the library website and a paper copy was made available to library patrons at the checkout desk. The survey results were collated by the POS Committee members, and staff of the Yellowhead Regional Library. The POS committee then reviewed the results and with the help of the Library Director developed the Plan of Service as presented here. The library board reviewed and approved the 2024-2029 Plan of Service.

Vision

A world without limits in the heart of our community.

Mission

The Stony Plain Public Library connects the people of our community to the knowledge and cultures of the world and to each other.

Values

Our actions demonstrate that we value the following equally:

- Intellectual Freedom
- Diversity and Collaboration
- Respect and Courtesy
- Accountability and Integrity
- Excellence in Service



Alignment with Municipal Strategic Plan

The Town of Stony Plain Strategic Plan wants residents of all ages and income levels to have access to local amenities to ensure a healthy and sustainable community. The SPPL supports and leads this initiative.

The Town is committed to managing community infrastructure and assets to ensure continued delivery of services for a growing population. The SPPL supports and leads this initiative with the library facility.

Goal 1 – SPPL Builds Lifelong Learners

We will be an integral part of our residents' learning journey. We will do this providing programs and services that inspire, inform, and foster the love of learning.

Objectives

- Families with children from birth to age five will see the library as an integral part of their early literacy journey.
- Senior citizens can easily and confidently access library services from the comfort of their home.
- Residents can easily and confidently access a wide variety of online resources available for learning.

Measures of Success

By 2027:

- Families view SPPL as integral to the early learning journey of their 0–5-year-old children.
- Seniors can use SPPL collections and services in ways that are customized and personalized to their needs.
- Site visit data demonstrates increased use of online resources.
- Patrons can easily and efficiently access electronic resources at their point of need.



Goal 2 – SPPL Contributes to a Vibrant, Growing Community

We will support the growing community of Stony Plain. We will do this by aligning our programs and services with the town's goals, and by collaborating with other community agencies and groups to provide our residents with valuable services.

Objectives

- To support the Town of Stony Plain in celebrating our community's culture and history by increasing local heritage resources.
- Partner with community organizations to provide support and security for our patrons.
- Develop and implement programs and resources for newcomers.

Measures of Success

By 2026:

- Collections and programs demonstrate a celebration of the heritage of the Town of Stony Plain.
- Staff report confidence in handling difficult customer service scenarios.
- Residents report a feeling of security when visiting the library space.
- Newcomers feel welcome and engaged with the collection and programs offered by SPPL.



Goal 3 – SPPL is Integral to Leisure Time

We enhance our residents' leisure time. We do this by offering a wide selection of quality materials for reading, listening, and viewing pleasure.

Objectives

- Create a collection that entertains and contributes to the leisure of the community.
- Builds awareness and use of the physical library collection.
- Establish and promote space to display and celebrate locally produced art.

Measures of Success

By 2028:

- Residents agree that they can find the materials they want to read, listen to and view.
- Material circulation is tracked and shows an increase on a year over year basis.
- Circulation data is routinely gathered and analysed to make informed collection development decisions.
- Residents recognize SPPL as a place to go to view and enjoy local art.

Goal 4 – SPPL is an Excellent Place to Work

We have strong organizational structures and processes. These produce effective and efficient services focussed on providing outstanding library services.

Objectives

- Demonstrate excellence in board governance.
- Optimize staff time and talent to best meet the needs of the organization.

Measure of Success

By 2025:

- Board members are confident and engaged in the governance of SPPL.
- Board receives the background information they need to make a decision.
- Operational functions of the library are clearly defined and assigned.
- Staff understand the links between the day-to-day library work and the strategic plan.

“The new library is a beautiful space, the staff are extremely friendly and helpful”

~ Anonymous



Stony Plain Public Library

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Stony Plain
**Public
Library**